

April 14, 2008

Please be aware of a new Vishing attack that uses a spoofed email claiming to be from Citicards US. "Vishing" or "Vhishing" or "Voice Phishing", this new type of scam makes use of the phone to get your personal financial information for fraudulent use.

How Vishing works? First, you get an email message saying the security of your bank account is compromised and you have to dial a 1-800 number to verify the account information.

Once you fall in the trap and dial the number mentioned in the e-mail, you are asked, using automated messages, to type your 16-digit card number. The call can then be used to harvest additional details such as security PIN, expiry date, date of birth, bank account number, etc.

Attached is the Citicards US Vishing email.

Please never call the 1-800 number listed in the email. You should always call the number listed in the back of your card or the number listed on the legitimate Citicards site.



Dear Cardmember,

This is not a promotional e-mail. Please call us immediately at 1-800-741-0963 regarding recent activity on your Citi Card Account. We're available 24/7 to take your call.

Please disregard this e-mail if you've already spoken to us since the date this e-mail was sent.

We appreciate your prompt attention to this matter.

Thank you
Citi Cards Fraud Prevention Security Department

